



## Orleans County Recycling

The new cart-based recycling program is in full swing in Orleans County. You should have received your 95-gallon cart to be used for collection and storage of acceptable and commonly found recyclable materials in the home. If you have not received your cart, please contact Orleans County at 585-589-7053.

The new program is designed to provide a convenient and cost-effective recycling program to all eligible participants while creating neat and uniformed collection that is efficient. Carts delivered to your home **are to be used exclusively for acceptable recyclable material**. No exceptions.

If you generate a large amount of cardboard, you are required to securely tie and bundle all cardboard as the collection vehicles used are automated for collection of carts and not unbundled material.

You may contract privately with Modern to have a dumpster provided for cardboard collection. With containerized (dumpster) collection, service is provided weekly and bundling is not required.

The County has gone to great lengths over several months to educate the public on the program through print and online advertisement, direct mailing and news coverage. Current Information is always available online at <http://www.orleanscountyny.gov/residents/recycle> or by calling Moderns' Customer Service Department at 800-330-7107

It appears that some residents in the County may have altered the physical appearance of the new recycle carts and are using them for garbage. If garbage is placed in the carts, it will not be collected.

It's important to remind everyone that **carts are the Property of Orleans County** and assigned to the property parcel. Residents are responsible for the proper use and care of the carts. Residents may be held financially liable for the replacement of the cart if there are any modifications of the cart in any way, including the appearance.

We understand that everyone is compelled to do the right thing and to be certain that residents fully understand the intent and use of their recycling cart and the rules which apply to the program, please review the Frequently Asked Questions below.

### HOW DO I PLACE MY CARTS OUT FOR COLLECTION?

All recycling carts should be placed within five (5) feet of the streets edge or curb and three (3) feet away from cars, mailboxes and other objects. Handles and wheels of the cart should face towards your home. Recycling carts are collected with an automated vehicle and the driver does not need to leave the cab of the collection vehicle. Keep the area around the cart clear and accessible to the collection vehicle. To ensure timely collection, place your cart out the night before or by 6:30 am on your collection day and collection week. Remember, collection of recycling is every other week.

### HOW DO I PREPARE MATERIAL FOR COLLECTION?

Acceptable material for recycling must fit inside cart. Refer to the enclosed menu for a current list of acceptable material. Only neatly stacked and securely tied and bundled cardboard too large to fit in your recycling cart, can be placed outside the cart for collection. Bundles must be no larger than three (3) feet in length, three (3) feet in width and two (2) feet in bundle thickness.

## News

### Use of Carts for Recycling



**Keep 2 Feet of Space Between Carts & Other Objects**



### Here Are a Few Tips To Help In Collection Of Recyclables

- Place carts to street with the wheels facing the house
- Place carts away from mailboxes and fixed objects
- Keep lids closed
- Don't jam materials in cans or carts as it may not come out
- Nothing longer than the overall height of the cart
- Place carts on level surface, don't place on snow banks
- Place carts next to each other if possible, keeping 2 feet of space between them

# Recycling Guidelines

## Best Items to Place in Your Recycling Cart

### Paper

Place loose in cart. Use clear plastic bags for shredded paper **ONLY**.



Newspaper



Office Paper, Phone Books  
Paper Bags & Junk Mail



Paperboard



Magazines &  
Catalogs



### Cardboard

Cardboard & Pizza Boxes

Flatten cardboard. Remove wax paper from pizza boxes

### Plastic



Jugs & Bottles with Small Top Openings

### Bottles & Jars Metal



Clear Bottles & Jars



Aluminum Cans



Metal Cookware



Steel & Tin Cans

## Unacceptable Items in Your Recycling Cart

Aerosol Cans

Batteries

Chemicals (Dry or Liquid)

Christmas Lights

Clothing or Rags

Concrete

Dishes or Ceramics

Electrical Cords

Electronics

Flammable Liquids

Garbage or Trash

Garden Hoses

Hardcover Books

Household Cleaners

Inflatable Pools

Items with Gasoline  
(Lawn Equipment)

Light Bulbs

Medical Supplies/Waste/Syringes

Paint Cans

Plate Glass or Mirrors

Pool Liners/Tarps/Covers

Propane Tanks

Styrofoam Containers/Packing

Wood Items

Yard Waste

Please follow these guidelines carefully.

No sorting necessary. Place items loose in your cart. Clean & empty containers only.

## Looking to Rent a Dumpster?

Modern is Your Local Choice in WNY

for Dumpster Rental

Make your home projects and clean-outs hassle-free with a dumpster rental from Modern. Everything from renovations to a basement clean-out we can help you get the job done faster. For however long you need it, a weekend, a week, or a month we can help make your project successful.



To learn more or place your order call 800-330-7107 option 3.



Your Local Choice for Waste and Recycling Solutions

### Customer Service

1-800-330-7107 or 716-754-8226

Hours: Monday - Friday, 7am - 6pm

Saturday, 7:30am - 11:30am

Closed on Sundays & Holidays

ModernCorporation.com



ModernCorporation.com/FAQS

800-330-7107

## Portable Toilets for Your Next Event?

We understand the importance of your portable sanitation needs. Our spacious, large capacity units are well ventilated and maintained to the highest standard. For backyard parties, graduations, construction sites, and other outdoor events, our portable sanitation units are a convenient choice.



To learn more or place your order call 800-330-7107 option 3.



Make a Difference,  
Recycle




# Recycling & Waste Collection

# 2019

 **Week A**  
Recycling

 **Week B**  
Recycling

 **Holiday**—no collection, pick up for the rest of week will be delayed by one day

My Week Is:



**Every Other Week Recycling Collection Starts July 1, 2019**

## 2019 Holidays

**New Year's Day**  
January 1

**Memorial Day**  
May 27

**Independence Day**  
July 4

**Labor Day**  
September 2

**Thanksgiving Day**  
November 28

**Christmas Day**  
December 25

## July 2019

| S  | M  | T  | W  | T  | F  | S  |
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| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 |    |    |    |

## August 2019

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## September 2019

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## October 2019

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| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 |    |    |

## November 2019

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| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |

## December 2019

| S  | M  | T  | W  | T  | F  | S  |
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| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 |    |    |    |    |

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### WHO DO I CALL IF MY TRASH OR RECYCLING IS NOT COLLECTED?

The new recycling program will not impact trash collection. Trash will be collected weekly and on the same day as it has always been collected. If you experience a service issue or have questions about your service, please call Modern's Customer Service Department at 1-800-330-7107 or email questions to [cs@modern-corp.com](mailto:cs@modern-corp.com). Also, you may call the County at 585-589-7053.

### WHO IS RESPONSIBLE FOR MAINTENANCE OF THE CARTS?

If your cart is missing a wheel, lid or the cart is damaged, call Modern at 1-800-330-7107 to request a repair. You will need to provide Modern's Customer Service representative with the serial number that appears on the front of the cart, along with your name, address and issue with the cart.

### MY CART WAS NOT DELIVERED YET

If you notice that your cart has not been delivered, please contact the County at 585-589-7053.

### I DON'T WANT A RECYCLING CART

The County is required by law to provide source separated recycling to residents. This is a service you are paying for. We strongly encourage you to participate in recycling.

### CAN I WRITE MY HOUSE NUMBER ON MY CART?

Each cart is assigned a unique set of numbers and bar code. You are encouraged to write that number down in the event your cart is missing. Also, all carts are scanned with your address upon delivery. If you wish to write on your cart, do so on the interior of the lid. Please remember the 95-gallon cart you recently received is used for recycling only. Placing garbage in these receptacles will result in the contents of the cart not being collected.


The cart cannot be modified physically or in appearance. As these are the property of the County, residents that modify the appearance may be held liable for the replacement of the cart at their own expense.

### WHAT HAPPENS IF SOMEONE STEALS MY CART?

If your cart is lost or stolen, please contact the County. Often after a heavy wind event carts may blow over. Please double check with your neighbors that your cart did not blow over to their property. If your carts are lost/stolen or damaged, please contact the County to report your incident. Each Cart is equipped with an RFID chip allowing the County to identify the address of a recovered cart. If your cart is found, you will be notified. As far as replacement, if a pattern of abuse is identified (such as multiple replacements in a short period of time) the County may charge a fee for replacing each cart.

## TRASH TALK

**Orleans County Residents, Updated Information About Your Program is Inside along with updated recycling guidelines.**

 Printed on Recycled Paper

RESIDENT

410 WEST AVE

MEDINA NY 14103-1406



### Orleans County Recycling & Trash News



Please Use This Newsletter & Recycling Menu To Assist You With Your Recycling & Trash Program



Your Local Choice for Waste and Recycling Solutions

ModernCorporation.com

#### Customer Service

1-800-330-7107 or 716-754-8226  
Hours: Monday – Friday, 7am – 6pm  
Saturday, 7:30am – 11:30am  
Closed on Sundays & Holidays

### Frequently Asked Questions

#### 1. CAN I GET AN ADDITIONAL RECYCLING CART?

A 95-gallon cart for recycling was issued to allow adequate capacity for 14 days of recycling. Please remember to break down cardboard and return deposit containers. Only neatly stacked and bundled cardboard that is too large for the cart can be placed outside the cart for collection. Please make every effort to recycle per the menu included. If you feel an additional cart is needed, please call the County Legislature Office at 585-589-7053.

#### 2. I WON'T EVER FILL THE RECYCLING CART UP

We encourage you to use your recycling cart to loosely put clean, acceptable items in and place out when it is full. If your cart is not close to full when it is your week to recycle, you are welcome to only put it out monthly and on your schedule collection day and week.

#### 3. WILL WE BE ABLE TO RECYCLE MORE ITEMS NOW THAT WE HAVE BIGGER CARTS?

A full list of acceptable recyclables is available online and, in the literature provided. Most of the household recycling is cardboard, paper and plastic containers. We encourage you to place as much of those materials into your bin. It is important to rinse out the containers, but you can keep labels and caps on. Plastic bags and plastics films are not acceptable plastics.

#### 4. I LIVE IN AN APARTMENT THAT DOESN'T OFFER RECYCLING. HOW CAN I RECYCLE?

We encourage you to reach out to your property manager and inquire about recycling options.

#### 5. HOW DO I KNOW WHICH WEEK TO PUT OUT MY RECYCLING?

Please use the calendar enclosed to determine your recycling week. Simply find your street name and identify which week you are to place your cart out.

For the remainder of the year, follow the calendar included in the literature (also available online). <http://www.orleanscountyny.gov/residents/recycle>

#### 6. WHY CAN'T WE RECYCLE EVERY WEEK?

The County has elected to provide a larger capacity cart that is collected every-other-week for several reasons; cost savings, less wind-blown debris and less vermin. Weekly recycling is costlier than cart based every-other-week recycling. Also, the open top bins did not provide ample capacity for expanding recyclables collection. Often, this led to wind-blown debris and attraction of vermin such as rats and raccoons.

#### 7. WHERE IS OUR RECYCLING GOING?

All County recycling is taken to Modern's facility in Niagara County where material will be transferred to Buffalo Recycling Enterprises located at 266 Hopkins St in Buffalo. Buffalo Recycling Enterprise is a single stream processing facility owned by Modern and all acceptable recycling is sorted, baled and prepared for market.

#### 8. WHERE CAN I GET A LIST OF ACCEPTABLE RECYCLING?

A list of acceptable materials for recycling is contained within this publication. A complete list is available online for download (<http://www.orleanscountyny.gov/residents/recycle>) Please place only clean, dry recyclables from the acceptable list loosely in your cart to ensure your material will be recycled.

#### 9. I WOULD LIKE TO LEARN MORE ABOUT THE NEW PROGRAM. WHERE DO I FIND OUR MORE?

Please refer to the following website to learn more

<http://www.ModernCorporation.com>

<http://www.orleanscountyny.gov/residents/recycle>

<https://www.dec.ny.gov/chemical/292.html>